

PRIVACY POLICY

At **NeuralGarage Private Limited** having its registered office at 1301 Bhoomi Flora Raheja Estate NR Park View Borivali East Mumbai, Maharashtra 400066 India (referred to as “**Company**,” “**us**” or “**we**”), we recognize that your privacy is important. This Policy discloses the privacy practices for the Company’s family of applications and/or Website i.e., <https://visualdub.in/> (collectively, the “**Site**”), as well as related products and services we may offer to you (collectively referred to as the “**Services**”). Neural Garage is an AI platform that generates content which syncs the visual and the aural cues with the help of Deep Learning for any work, audio, video, film, etc.

This Policy also covers how personal and other information that we receive or collect about the users of the Services or Site (“**You**”, “**Your**”, “**User**”) is treated. Please read the information below to learn the following regarding your use of this Site. You acknowledge that this Privacy Policy is designed to be read in connection with the Site Terms of Use (https://visualdub.in/files/terms_and_conditions.pdf), and that by accessing or using our Site, you agree to be bound by the Site’s terms and conditions, as well as this Privacy Policy.

We reserve the right to change this Privacy Policy from time to time. Any significant changes we may make to our Privacy Policy in the future will be promptly notified to users when required under applicable law. Your continued use of the Site and or Services available through this Site after such modifications will constitute your: (a) acknowledgment of the modified Policy; and (b) your agreement to abide and be bound by that Policy.

If you have any questions about this Policy, please feel free to contact us at info@neuralgarage.com;

IMPORTANT: BY USING THE SITE AND/OR OFFERINGS AVAILABLE ON THIS SITE, YOU GIVE YOUR CONSENT THAT ALL PERSONAL DATA YOU SUBMIT MAY BE PROCESSED BY US IN THE MANNER AND FOR THE PURPOSES DESCRIBED BELOW. IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, DO NOT USE THE SITE.

1. Information We Collect

We collect Personally Identifiable Information (“**PII**”) and Aggregate Information, and you consent to our collection of the same. **Personally Identifiable Information** means any information that relates to an identified or identifiable individual, and can include information that you provide to us and that we collect about you, such as when you engage with our Services (e.g. device information, IP address). When you engage in certain activities on this Site in any manner, such as registering for an account, subscribing to our services, downloading or purchasing a product or service, downloading any content, submitting content and/or posting content, or sending us feedback, we may ask you to provide or collect certain information about yourself including without limitation your first and last name, age, email address, billing address (including ZIP code), IP address, payment details, preferences, devices, device ID, contact details, gender, location, pin code, area code, occupation program preferences, language, preferred social media, liked pages, searched items, Cookies and other identifying information. **Aggregate Information:** This refers to information that does not by itself identify a specific individual. We gather certain information about you based upon where you visit on our Site and what other sites may have directed you to us. This information, which is collected in a variety of different ways, is compiled and analyzed on both a personal and an aggregated basis. This information may include the Website’s Uniform Resource Locator (“**URL**”) that points to the site you just came from, which URL you go to after visiting our Site, what browser you are using, and your Internet Protocol (“**IP**”) address.

2. How We Collect and Use Information

You may be required to provide certain PII to us when you elect to use certain products or services available on the Site. These may include: (a) registering for an account on our Site; (b) to help facilitate purchases & withdrawals and make subscribed and paid content available to you; (c) to provide you with marketing communications, advertising, news, special offers, and general information about the products and services;

(d) to communicate with you or sending us an email message; or (e) submitting a form or transmitting other information by telephone or letter; (f) to enhance the quality of the Services that we provide and to improve the effectiveness to better tailor our Services to your interests and needs; (g) to validate, authorize and map a specific profile with an authorized user; (h) for the performance of a contractual obligation; (i) to provide and process service requests initiated by you; (j) to facilitate your participation in various contests or programs conducted by the Company, affiliates, subsidiaries, or agents on the Platform.

Whenever you visit or interact with the Site, Company or any third-party advertisers, content providers and/or service providers, may use a variety of technologies that automatically or passively collect information etc. about how the Site and Services is accessed and used. We may receive PII either due to your voluntary use of the Site and Services through any connected social media application or social media account and we may collect any information such as user ID, username, and any information you have made public with the social media account. We may collect device and software information such as device ID, device model, platform, type of operating system, installed version, time zone setting, mobile carrier, screen resolution etc. and other unique identifiers. With your permission, we may also collect information pertaining to the applications frequently used by you on your device.

We will use your PII and/or other information, and you hereby consent to such use, without limitation, for purposes such as:

- We may use the PII for your registration as a user of the Service. The PII you provide can give you access to different functionalities of the Service that are available to you as a registered user.
- We may use the PII for the performance of contract, for the development, compliance and undertaking of the purchase contract for the products, items or services you have purchased, downloaded, or used or of any other contract with us through the Service.
- We will also use certain forms of PII to enhance the operation of our Site, improve our internal marketing and promotional efforts, statistically analyze Site use, improve our product and service offerings, and customize our Site's content, layout, and services.
- We may use PII to deliver information to you and to contact you regarding administrative notices.
- We may use your PII to resolve disputes, troubleshoot problems and enforce our agreements with you, including our Site Terms of Use, and this Privacy Policy.
- We may use your PII to evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which Personal Data held by us about our Service users is among the assets transferred.
- to render Services and facilitate your use of the Services;
- to respond to your inquiries or fulfil your requests for information about the various Services offered on the Services;
- to provide you with information about Services available on the Services and to send you information, materials, and offers;
- to send you important information regarding the Services, changes in terms and conditions, user agreements, and policies and/or other administrative information;
- to send you surveys and marketing communications;
- to improve user experience
- to help you address your problems incurred on the Services including addressing any technical problems;
- to protect the integrity and for proper administering of the Services;
- to conduct academic research, surveys, analytical studies on various aspects including user behaviour, user preferences etc.;
- to respond to legal, judicial, quasi-judicial process and provide information to law enforcement agencies or in connection with an investigation on matters related to public safety, as permitted by law;
- to implement information security practices;
- to determine any security breaches, computer contaminant or computer virus;
- to investigate, prevent, or take action regarding illegal activities and suspected fraud;
- to enable a potential buyer or investor to evaluate the business of the Company.

We will only collect and process PII about You where we have lawful basis to do so. Our lawful basis for processing your PII will vary depending on your country, the context in which we collect and use it and the following examples give you as a guide as to which basis we think applies (but if the context changes or other circumstances arise then the lawful basis may also change). Our primary purpose in collecting your information, including PII from you is to deliver the personalized service and its various features. Please note that should you choose to not provide us consent to collect your information, including PII, we may not be able to perform the contract with you. Where we refer to 'perform the contract' we mean the Terms of Use applicable to your use of the Site and/or Services, which means that you may either not be able to access certain features of the Site and/or Services or we may not be able to provide you the Site and/or Services in entirety.

We may use certain Aggregate Information. For example, we may use your IP address to diagnose problems with our servers, software, to administer our Site and to gather demographic information.

We may retain information associated with your purchases, downloads, uploads, use and viewing activity on the Site for different lengths of time depending on business need, contractual obligations, and legal requirements. We may also retain a record of your purchase, downloads, upload or use of content for at least as long as you continue to use the Site to allow you to download, upload or use that content in line with our applicable terms. We may also retain other information such as browsing activity and searches. When you request a demo, send an email or other communication to the Company, we may retain those communications in order to process your inquiries, respond to your requests and improve our Services.

3. Where Do We Process/Store Your Information?

Your PII and/or other information may be stored and/or accessed through our servers located in different geographies of the world. The PII and/or other information is accessible only by designated team members and rigorous internal control measures are undertaken to strictly limit access to PII and/or other information only by designated team members.

4. Release of Information

We do provide some of our products and services through contractual arrangements made with affiliates, service providers, partners and other third parties ("Service Partners"). We and our Service Partners may need to use some PII in order to perform tasks between our respective sites, or to deliver products or services to you. We will encourage our Service Partners to adopt and promote strong privacy policies. However, the use of your PII by our Service Partners is governed by the respective privacy policies of those providers and is not subject to our control. Except as otherwise discussed in this Privacy Policy, this document only addresses the use and disclosure of information we collect from you. Other Sites accessible through this Site, including our Advertising and Service Partners, have their own privacy policies and data collection, use and disclosure practices. We are not responsible for the policies or practices of third parties. We shall transmit and transfer the Information upon acquisition or merger of Company with another company.

Occasionally, we may be required by law enforcement or judicial authorities to provide PII to the appropriate governmental authorities. In such cases, we will disclose PII upon receipt of a statutory regulation, court order, subpoena, or to cooperate with a law enforcement investigation. We fully cooperate with law enforcement agencies in identifying those who use our services for illegal activities. We reserve the right to report to law enforcement agencies any activities that we in good faith believe to be unlawful.

We may also provide Aggregate Information about our customers' sales, traffic patterns, and related Site information to third party advertisers, but these statistics do not include any PII. You hereby consent that we may share the PII (and other information) with our affiliates and/or third-parties when necessary, to provide you with the service infrastructure and the related, to provide advertising and promotional services, to provide search results and links (including paid listings and links), to process financial transactions, to provide customer service, and any such relevant and necessary purposes which are essential for us making our

Services available to you. We will never display, rent, or sell your personally identifiable information to others.

We may have to disclose your Personal Information for the following purposes including without limitation: (a) As required by law, such as to comply with a judicial order, executive orders, requirement by a law enforcement authority, or by other legal processes; (b) To protect and guard the rights and interests of the Company; (c) When we are required to provide information to the companies that provide products or services on our behalf; (unless we notify you otherwise, these companies do not have the right to use your personally identifiable information); (d) When we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, or, investigate fraud or crime; (e) If we (or our affiliates) are involved in a merger, acquisition, or sale of all or substantially all of its assets or equity.

PII and/or other information you choose to post or make available in the community forums, if any, may be viewed, collected and used by others and we shall have no control over the manner and mode of such use. If you choose to voluntarily disclose information in the community forums, the protections of this Privacy Policy will not cover such disclosure of PII and/or other information. Think carefully before you post and use caution before disclosing any personal information. We may share Information upon merger or acquisition of Company with another company. We follow a strict confidentiality policy with regard to disclosure of confidential information to our employees or other personnel. There may be situations, where we may disclose the confidential information only to those of our employees and other personnel on a need to know basis. Any breach of confidential information by the employees, personnel within the Company is dealt with stringently by us.

Potential Investors: Certain investors may be interested in investing funds in Company. For the purposes of securing such investment, Company may be required to disclose data pertaining to your PII and/or other information. We will require such parties to maintain appropriate security to protect such data from unauthorized access or processing. It being clarified that in no event shall Company be held liable for the use of such PII and/or other information by itself and the aforementioned third parties.

5. Transfer Of Information To Countries Outside European Economic Area / UK

The collected PII and/or other information may be transferred to selected third parties that own/operate our servers and/or third-party support, engineering teams that manage the Site and Services, which are located outside of the European Economic Area (“EEA”) / UK as part of the services offered to You through our site. By way of example, this may happen if any of our servers are from time to time located in a country outside of the EEA or UK or one of our service providers is located in a country outside of the EEA / UK. These third parties will not use Your PII and/or other information for any other purposes than what we have agreed with them, unless the same is required by law or any court order or any statutory requirement or regulatory policy. We respect Your need to protect the PII and/or other information and therefore, we will on best effort basis take all requisite steps/precautions to ensure that your PII and/or other information continue to be protected if we transfer your PII and/or other information outside of the EEA / UK. In addition, if you use our services while you are outside the EEA / UK, your PII and/or other information may be transferred outside the EEA / UK in order to provide you with those services.

6. Updating and Correcting Information

We believe you should have the ability to access and edit the PII that you have provided to us. You may change any of your PII in your account online at any time by linking to your account in accordance with instructions posted elsewhere on this Site. You may also access and correct your personal information and privacy preferences by emailing us at info@neuralgarage.com or writing to our Privacy Compliance Officer, Mr. Subhashish Saha, at: subhashish@neuralgarage.com.

Please include your name, address, and/or email address when you contact us.

We encourage you to promptly update your PII if it changes. Also, depending on your location, you may have certain additional rights with respect to your information such as deletion (including the right to have the Company delete your personal information, except information we are required to retain, by contacting us at the address listed above), or we may delete your data if we are instructed to do so by our customers who export your personal information to us, except for information we are required to retain; and withdrawal of consent or object to processing (including, in limited circumstances, the right to ask the Company to stop processing your personal data, by contacting us at the address listed above).

7. User Rights, Choices on Collection and Use of Information

If you indicated upon registration that you are interested in receiving offers or information from us and our partners, then we may from time to time, send you emails, call you or send you direct mail about products and services that may be of interest to you. Only Company (or agents working on behalf of Company and under confidentiality agreements) will send you these solicitations, and only if you have previously indicated that you wish to receive them. If you change your mind after giving consent to receive these solicitations, you can “opt-out” by accessing your account online editing your account information to no longer receive such offers and mailings.

You also have choices with respect to cookies, as described above. By modifying your browser preferences, you have the choice to accept all cookies, to be notified when a cookie is set, or to reject all cookies. If you choose to reject all cookies some parts of our Site may not work properly in your case.

You have a number of rights in relation to the information (including PII) we hold about you. These rights include: (a) The right to access the information we hold about you, and to obtain details of processing; (b) The right to withdraw your consent to our continued processing of the information, at any point of time, subject only to any legitimate reason for continued processing in certain circumstances; (c) The right to edit your account information and preferences available with us; (d) The right to seek from us your personal data to be provided to another company; (e) The right to erasure of any personal data that we process, in certain circumstances, to the extent permissible in applicable law, and feasible. This will only cover such information which we have received from you.

To exercise your user rights and choices described above, you may submit a verifiable consumer request by email to info@neuralgarage.com.

8. Security of Your PII

At our Site you can be assured that your PII is secure, consistent with current industry standards. We strive to take appropriate security measures to protect against unauthorized access to or unauthorized alteration, disclosure or destruction of your PII. For example:

- We work hard to ensure that the data we collect is reliable, accurate, complete and current. We encrypt all PII, in order to prevent unauthorized parties from viewing such information when it is transmitted to us. We also only keep collected information indefinitely and use it only for the purposes for which it was collected or to comply with any applicable legal or ethical reporting or document retention requirements.
- We limit access to PII only to specific employees, contractors and agents who have a reasonable need to come into contact with your information. For example, we may provide members of our technical support team with limited access to your account in order to allow them to troubleshoot problems you may be having with the Site.
- We also employ a number of physical, electronic, and procedural safeguards to protect PII. Our secure servers and our data centres are protected by industry-standard encryption, and our servers reside behind firewalls and employ high-level password protection.
- Finally, access by you to your PII is available through a password and unique customer ID selected by you. This password is encrypted. We recommend that you do not divulge your password to anyone.

As a result, while we strive to protect your PII, you acknowledge that: (a) there are security and privacy limitations inherent to the Internet which are beyond our control; and (b) the security, integrity and privacy of any and all information and data exchanged between you and us through this Site cannot be guaranteed.

9. Children's Privacy

You must be at least 18 years old to have our permission to use this Site. Our policy is that we do not knowingly collect, use or disclose PII about children under the age of 18. You must have attained the age of majority to be able to use and access our Services. As a parent or legal guardian, please do not allow your minors under your care to submit Personal Information to us. In the event that such PII of minor is disclosed to us, you hereby consent to the processing of the minor's PII and accept and agree to be bound by this Privacy Policy and take responsibility for his or her actions.

10. Miscellaneous

You should be aware that when PII is voluntarily disclosed (i.e., your name, email address, etc.) in the discussion forums or other public areas on this Site, that information, along with any information disclosed in your communication, can be collected and used by third parties and may result in unsolicited messages (including unwanted spam messages) from third parties. Such activities are beyond our control and this Policy does not apply to such information. Please consult our Site Terms of Use for our Site conduct policies.

If you have any questions, concerns or inquiries about our Privacy Policy, or our use of your PII, or our privacy practices, please contact us at info@neuralgarage.com. You can also reach our Privacy Compliance Officer, Mr. Subhashish Saha, by sending written correspondence to: subhashish@neuralgarage.com.